

May 9, 2018

Client Name
123 Anywhere St.
Anytown, ON H1H 1H1

Dear Ms. Client,

RE: Online Access to Your Stone Account

Stone Asset Management Limited (“Stone”) is switching our back-office service provider from International Financial Data Services to **CIBC Mellon Global Securities Services Company**. This conversion will benefit our valued clients by providing an improved interface for viewing your accounts, an overall improvement in service delivery for both you and Stone, and lastly delivering on our commitment to manage and reduce your costs.

The way you view your Stone account information online will change. We will be retiring the current account access site, and your login information will no longer function as of close of business May 11, 2018. **We invite you to register for your new username and password**, by contacting Stone Client Services at **1 800 795 1142** between 8:00 am and 5:30 pm ET Monday to Friday.

Investors who have authorized Stone to debit or credit their bank accounts in the case of a SWP, RIF payment, cash distribution, or PAC will notice the payee or payer will now show as CIBC instead of Stone on their bank statement or online banking.

At Stone, we want you to sleep well, knowing you’ll have the financial resources to live well, and the benefits of this change are part of our “sleep well” commitment to you.

As always, we thank you for entrusting your investments with us, and we wish you and your family a happy Spring.

Sincerely,

Stone Asset Management Limited



Ragen Mangal
COO & VP Finance

